PAUL GREENBERG

boreword by Marc Benioff, Chairman and CEO; salesforce.com



CRIM

Customer Relationship Management

Social CRM Strategies, Tools, and Techniques for Engaging Your Customers

at the Speed of Light

Fourth Edition

Arturo Cuomo

Crm At The Speed Of Light Fourth Edition Social Crm 20 Strategies Tools And Techniques For Engaging Your Customers:

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