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Foreword by Jared Spool

Handbook of Usability Testing



How to
Plan, Design,
and Conduct
Effective Tests

SECOND EDITION

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Handbook Of Usability Testing Buch

Michael Wächter



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Handbook of Usability Testing Jeffrey Rubin, Dana Chisnell, 2008-05-12 Whether it's software, a cell phone or a refrigerator your customer wants and expects your product to be easy to use. This fully revised handbook provides clear step by step guidelines to help you test your product for usability. Completely updated with current industry best practices it can give you that all important marketplace advantage: products that perform the way users expect. You'll learn to recognize factors that limit usability, decide where testing should occur, set up a test plan to assess goals for your product's usability and more.

Handbook of Usability Testing Jeffrey Rubin, 1994-04-29 A supremely usable nuts and bolts guide for beginners. A daily tool of the trade for specialists. *Handbook of Usability Testing* gives you practical step by step guidelines in plain English. Written by Jeffrey Rubin it arms beginners with the full complement of proven testing tools and techniques. From software GUIs and technical documentation to medical instruments, VCRs and exercise bikes no matter what your product you'll learn to design and administer extremely reliable tests to ensure that people find it easy and desirable to use. Requires no engineering or human factors training. A rigorous step by step approach with an eye to common gaffes and pitfalls saves you months of trial and error. Liberally peppered with real life examples and case histories taken from a wide range of industries. Packed with extremely usable templates, models, tables, test plans and other indispensable tools of the trade.

Usability von Produkten und Anleitungen im digitalen Zeitalter Gertrud Grünwied, 2017-01-12 Technische Produkte können nur erfolgreich sein, wenn die Gebrauchstauglichkeit, die Usability, frühzeitig im Entwicklungsprozess geplant und in allen Produktphasen verankert wird. Dies betrifft smarte Geräte, Softwareprodukte, Webanwendungen und Apps genauso wie komplexe und umfangreiche dokumentierte Maschinen, Fahrzeuge und Systeme. In ihrem Buch vermittelt Gertrud Grünwied eine ganzheitliche Sicht auf intuitiv bedienbare Produkte und deren Anleitungen. Sie bietet das relevante Know-how zu User-Centered Design und eine Übersicht zur Auswahl von Usability-Methoden. Usability-Maßnahmen beschreibt sie schrittweise von der Planung der Durchführung und Auswertung bis zur Optimierung von Produkt und Anleitung. Der Praxisteil präsentiert Fallstudien für Anleitungen mit und ohne Produkt sowie für eine Dienstleistungs-App im Internet außerdem eine Betrachtung zu Kosten, Nutzen und Implementierungszeitpunkt von Usability-Methoden. Die dargestellten Usability-Maßnahmen erstrecken sich nicht nur auf das technische Produkt selbst, sondern auch auf die Nutzungssituation und die smarte Benutzerinformation. Zum Beispiel das Nachschlagen in der Bedienungsanleitung zur Fehlerbehebung, Dokumentations-Apps zum Kennenlernen von Systemfunktionen oder das Benutzen und Lernen anhand einer Produktsimulation per Video-Tutorial oder Animation. Damit richtet sich das Buch an alle Mitarbeiter produzierender Unternehmen und ihrer Dienstleister, die an Usability-Aspekten beteiligt sind: Produktmanager, Entwickler, IT-Spezialisten, Designer, Technische Redakteure und Mitarbeiter in Schulung und Service, aber auch an Studierende der Informatik und Ingenieurwissenschaften einschließlich Technischer Redaktion und Kommunikation. Inhalt: Anforderungen an Usability von Produkten und Anleitungen, 40 Prozesse und Planung, Nutzer und

Nutzungsforschung Gestaltung Evaluation Anwenden der Methoden und ihre Wirtschaftlichkeit Fallstudien Software Tools und Normen **Web Usability** Steve Krug,2010 **Handbuch der Webnavigation** James Kalbach,2008 **Durch die Augen meines Kunden: Praxishandbuch für Usability Tests mit einem Eyetracking System** Danny Nauth,2012-08

Dass Software das Leben erleichtert ist schon lange bekannt Dass sie jedoch auch die Möglichkeit bietet bei der Optimierung von Internetauftritten die eigene Website durch die Augen des Users zu sehen ist ein wahrer Segen Aus diesem Grund werden Websites immer häufiger Eyetracking Untersuchungen im Usability Lab unterzogen da die heutigen Systeme immer besser und zugleich immer günstiger werden Allerdings gestaltet sich ein Eyetracking Test nicht ganz einfach da sich der Anwender nicht nur mit dem System und der dazugehörigen Software auseinander setzen muss sondern auch die Fähigkeiten und das Know how im Bereich Usability Testing mitbringen sollte Um diese Lücken zu schließen und ein fundiertes Basiswissen zu vermitteln werden in diesem Buch die Einsatzmöglichkeiten sowie die Grenzen eines Eyetracking Systems beleuchtet Die behandelten Inhalte dieser Lektüre erstrecken sich dabei nicht nur über die Themen Usability und Eyetracking sondern liefern dem Leser zugleich einen Leitfaden für das Usability Testing mit einem Eyetracker sowohl für Einstiegstests als auch für umfangreiche Untersuchungen Dabei werden die Vorbereitung die Durchführung und das Auswerten eines Usability Tests Schritt für Schritt erläutert Darüber hinaus befindet sich am Ende dieses Manuskriptes ein selbstdurchgeführter Usability Test einer Website mittels eines Tobii Eyetracking Systems welcher als praktisches Beispiel die zuvor beschriebene Vorgehensweise beim Usability Testing verdeutlicht

A Practical Guide to Usability Testing Joseph S. Dumas,Janice Redish,1993 In A Practical Guide to Usability Testing the authors begin by defining usability advocating and explaining the methods of usability engineering and reviewing many techniques for assessing and assuring usability throughout the development process They then take you through all the steps in planning and conducting a usability test analyzing data and using the results to improve both products and processes Written in plain English and filled with examples from many types of products and tests A Practical Guide to Usability Testing discusses the full range of testing options from quick studies with a few subjects to more formal tests with carefully designed controls The authors discuss the place of usability laboratories in testing as well as the skills you need to conduct a test Included are forms that you can use or modify to conduct a usability test and layouts of existing labs that will help you build your own

Handbook of Usability Testing: how to Plan, Design and Conduct Effective Tests, 2nd Ed Jeffrey Rubin And Dana Chisnell,2008-06 Market_Desc Product Managers Designers Developers Special Features The authors are leading authorities on product usability testing they will actively promote the book at conferences and training seminars The first edition has sold more than 20 000 copies since it first published in 1994 the new book is 30% revised with 100 new pages The book covers testing of consumer products as well as software so it has a very broad target audience There is no direct competition About The Book Handbook of Usability Testing Second Edition is a nuts and bolts guide for beginners loaded with tips and tricks for effectively testing products of all types

From software GUIs and technical documentation to medical instruments and exercise bikes no matter what type of product readers will learn to design and administer reliable tests to ensure that people find it easy and desirable to use The Second Edition is fully updated 30% revised with 100 new pages Chapters are reorganized to reflect more current industry practices outdated terminology is updated and more varied examples are provided

Die Usability des Intranets der Mediengruppe Oberfranken Florian Mayer, Martin Hüsener, 2018-12-13

Virtual und Augmented Reality (VR / AR) Ralf Dörner, Wolfgang Broll, Paul Grimm, Bernhard Jung, 2014-01-20 Das umfassende Lehrbuch bietet Studierenden eine anschauliche Begleit und Nachschlageliste zu Lehrveranstaltungen die Virtual Reality Augmented Reality VR AR thematisieren z B im Bereich Informatik Medien oder Natur und Ingenieurwissenschaften Der modulare Aufbau des Buches gestattet es sowohl die Reihenfolge der Themen den Anforderungen der jeweiligen Unterrichtseinheit anzupassen als auch eine spezifische Auswahl für ein individuelles Selbststudium zu treffen Die Leser erhalten die Grundlagen um selbst VR AR Systeme zu realisieren oder zu erweitern UserInterfaces und Anwendungen mit Methoden der VR AR zu verbessern sowie ein vertieftes Verständnis für die Nutzung von VR AR zu entwickeln Neben einem theoretischen Fundament vermittelt das Lehrbuch praxisnahe Inhalte So erhalten auch potenzielle Anwender in Forschung und Industrie einen wertvollen und hinreichend tiefen Einblick in die faszinierenden Welten von VR AR sowie ihre Möglichkeiten und Grenzen

Die neue Verordnung (EU) für Medizinprodukte 2017/745 Patrick Walitschek, 2018-10-23 Mit Inkrafttreten der Medizinprodukteverordnung EU 2017 745 MDR am 25 Mai 2017 und deren Beginn der Geltigkeit nach einer Übergangszeit von drei Jahren werden neue gesetzliche Vorschriften für die Markteinführung von Medizinprodukten auf dem Markt der Europäischen Union entstehen Die Geschwindigkeit der Entwicklung der MDR wurde 2012 durch den PIP Implantatskandal in Frankreich beschleunigt Die MDR zielt darauf ab medizinische Geräte für Benutzer und Patienten sicherer und effizienter zu machen Die neuen regulatorischen Anforderungen ben Druck auf Hersteller benannte Stellen und Behörden gleichermaßen aus Diese Arbeit soll die Risiken und Chancen der MDR für Hersteller aktiver Medizinprodukte der Risikoklasse IIa untersuchen Basierend auf einer Literaturrecherche der geltenden Standards wurden die Risiken und Chancen für Hersteller aktiver Medizinprodukte der Risikoklasse IIa im Vergleich zum konventionellen Verfahren nach Richtlinie 93 42 EWG anhand der Konformitätsbewertung ermittelt Interviews mit Experten von Behörden benannten Stellen und Entwicklern geben Informationen über das Bewusstsein der Interessengruppen und praktische Ansätze zur Umsetzung der Anforderungen Sowohl die Literaturrecherche als auch die Experteninterviews zeigen dass die Anforderungen die bereits vor der Einführung des MDR bestanden erheblich waren und Fragen zur zukünftigen Innovationskraft deutscher und europäischer Medizintechnikunternehmen offenbleiben Es ist jedoch bereits jetzt klar dass die Folgen des Inkrafttretens des MDR für Klein und Kleinstunternehmen dramatisch sein können

Nutzergerechte Entwicklung von Mensch-Maschine-Systemen Detlef Zühlke, 2011-10-08 Das Buch gibt Entwicklern aus der Industrie einen Leitfaden zur nutzergerechten Gestaltung von

Mensch Maschine Systemen an die Hand Useware ist als Sammelbegriff eingeführt für alle Hard und Softwarekomponenten die der Benutzung von technischen Systemen dienen Mit dem Begriff Useware ist eine Fokussierung der Technikgestaltung auf menschliche Fähigkeiten und Bedürfnisse verbunden Wichtige Neuerungen der letzten Jahre wie die modellbasierte Entwicklung von Benutzungsschnittstellen aktualisierte Normen und Richtlinien sowie zukünftige Interaktionsformen werden in der Neuauflage anschaulich aufbereitet und mit praktischen Beispielen für Gestaltungslösungen dargestellt Ein Kapitel beschreibt die besonderen Probleme der Gestaltung von Useware Systemen für internationale Märkte eine stark von der Industrie nachgefragte Thematik Im zweiten Teil des Buches werden punktuelle Fragestellungen wie die Auswahl von Entwicklungstools die Normen und Richtlinien sowie die grundlegenden Gestaltungsregeln behandelt Ein Ausblick auf die Zukunft mit Themen wie multimodale Interaktion natürliche Interaktion und Augmented Reality Systeme spricht den zukunftsorientierten Ingenieur an

Usability-Studie zum Relaunch der Website des Erzbistums Bamberg Florian Mayer, Kristina Wied, 2017-07-25 Bewertung von AJAX Steuerelementen anhand von Usability-Tests Mark Aslan Kuschel, 2009 Diplomarbeit aus dem Jahr 2009 im Fachbereich Informatik Software Note 1,0 Universität Bremen Sprache Deutsch Abstract Gegenstand dieser Arbeit ist die Untersuchung aktueller Software Evaluationsmethoden insbesondere von Usability Tests auf die Eignung der besonderen Verhaltensweisen von Webseiten die AJAX einsetzen Dazu wird ein Überblick nahezu sämtlicher bekannten Software Evaluationsmethoden gegeben und diese Methoden mit zwei Verfahren im Detail auf die Eignung überprüft Im ersten Verfahren erfolgt eine Bewertung der möglichen Informationen die mit einer Evaluationsmethode gewonnen werden können auf die Relevanz für die Bewertung von AJAX basierten Webseiten Das zweite Verfahren bewertet gemeinsame Eigenschaften der verschiedenen Methoden wie den anfallenden Aufwand bei der Auswertung Im Ergebnis zeigt sich dass bisher keine der verfügbaren Methoden für Usability Tests den Anforderungen für die Evaluation AJAX basierter Webseiten gerecht werden kann JavaScript Proxy basierte Methoden erreichen jedoch recht gute Bewertungen Darüber hinaus eignet sich das Ergebnis dieser Arbeit der Bestimmung der Effektivität der untersuchten Methoden Zum Schluss der Arbeit wird ein Entwurf für eine Methodenkombination skizziert welche sich für den Einsatz der Evaluation von AJAX basierten Webseiten eignen könnten

Encyclopedia of Computer Science and Technology Allen Kent, James G. Williams, 2002-01-02 This supplement to the Encyclopedia of Computer Science and Technology looks at subjects ranging from algorithmic learning theory to statistical language modelling

Gestaltung tangibler Mensch-Maschine-Schnittstellen Michael Wächter, 2019-09-03 Michael Wächter stellt eine Engineering Methode vor welche die systematische Gestaltung von gebrauchstauglichen tangiblen Mensch Maschine Schnittstellen ermöglicht Im Fokus stehen Assistenzsysteme im Produktionsumfeld die Mitarbeiter bei ihren Arbeitstätigkeiten unterstützen und für deren Akzeptanz eine hohe Gebrauchstauglichkeit erforderlich ist Die vorgeschlagene Engineering Methode basiert sowohl auf den identifizierten Anforderungen von Planern und Entwicklern an eingesetzte Verfahren und Werkzeuge als auch auf

bestehenden nutzerzentrierten Vorgehensmodellen *Just use IT!* Rainer Heers, 2006-06-06 Die Bedienung neuer technischer Geräte wird zunehmend komplexer und Gebrauchsanweisungen sind selten hilfreich Allen Normalbürgern fällt es immer schwerer sich in den komplexen Menüsstrukturen ihres Handys oder ihrer Browsersoftware oder auch im Navigationssystem ihres Autos zurechtzufinden Um diese Probleme des alltäglichen Gebrauchs bereits in der Produktentwicklung zu erkennen und durch Massnahmen zur Vereinfachung der Bedienung möglichst früh und effizient zu beseitigen bedarf es neben dem fachlichen Wissen auch Wissen über effiziente und effektive Methoden Im praktischen Einsatz haben sich die sogenannten Kreativitätstechniken vielfach bewährt um innovative und erfolgreiche Produkte zu entwickeln In diesem Buch wird zunächst der Prozess einer nutzergerechten Produktentwicklung unter Einbezug aller beteiligten Berufsgruppen beschrieben Anschließend wird dargelegt welche Kreativitätstechniken in welchen Entwicklungsphasen effizient eingesetzt werden können Die Techniken die für die darin inbegriffenen Tätigkeiten der jeweiligen Projektbeteiligten am besten geeignet sind werden ausführlich vorgestellt Anhand von Beispielen wird erlebbar worin deren praktischer Nutzen besteht Der Leser lernt vor allem wie er diese Techniken selbst einsetzen kann Damit bietet dieses Buch einen wissenschaftlich fundierten und aus der praktischen Erfahrung heraus belegten sowie letztlich sehr effektiv handhabbaren Baukasten für die Steigerung der eigenen Produktivität und der Produktivität von Projektteams Das Buch richtet sich damit an alle Berufsgruppen die an einer Produktentwicklung beteiligt sind Projektleiter Industrie und Produktdesigner Informationsarchitekten Software Entwickler und Ingenieure sowie Psychologen Denn nur deren gemeinsame Anstrengung führt letztlich zu einem innovativen und erfolgreichen Produkt **Campus 2004** Beate Barrios, Doris Carstensen, Doris Carstensen, Digitale neue Medien haben ihre erste oder vielleicht schon zweite Hochphase an den Hochschulen hinter sich Sie sind in die Jahre gekommen nicht allein an den Hochschulen sondern auch in unserem täglichen Leben Sie sind sozusagen erwachsen geworden Die Autorinnen und Autoren dieses Tagungsbandes konzentrieren sich auf drei Themenschwerpunkte Die 5% Hürde Handlungsansätze zur Verbreitung digitaler Medien im Hochschulalltag Maximal digital Mehrwert durch didaktische Szenarien die Schwerpunktverlagerung von den technischen Einsatzmöglichkeiten digitaler Medien hin zu einer konstruktiven Auseinandersetzung mit den didaktischen Herausforderungen Neue Ansätze der Lehr- und Lernforschung unter Einbeziehung neurophysiologischer und psychologischer Aspekte Die Jahrestagungen der Gesellschaft für Medien in der Wissenschaft gelten als Promotoren für Themen Trends und Entwicklungen rund um die digitalen neuen Medien in den Hochschulen die den aktuellen Stand der Diskussion dokumentieren und als Zeitbilder festhalten *Advances in Usability, User Experience, Wearable and Assistive Technology* Tareq Ahram, Christianne Falcão, 2020-07-01 This book addresses emerging issues in usability interface design human computer interaction user experience and assistive technology It highlights research aimed at understanding human interactions with products services and systems and focuses on finding effective approaches for improving the user experience It also discusses key issues in designing and providing assistive

devices and services for individuals with disabilities or impairment offering them support with mobility communication positioning environmental control and daily living The book covers modeling as well as innovative design concepts with a special emphasis on user centered design and design for specific populations particularly the elderly Further topics include virtual reality digital environments gaming heuristic evaluation and forms of device interface feedback e g visual and haptic Based on the AHFE 2020 Virtual Conference on Usability and User Experience the AHFE 2020 Virtual Conference on Human Factors and Assistive Technology the AHFE Virtual Conference on Human Factors and Wearable Technologies and the AHFE 2020 Virtual Conference on Virtual Environments and Game Design held on July 16 20 2020 it provides academics and professionals with an extensive source of information and a timely guide to tools applications and future challenges in these fields

Quick Guide UX Management Steffen Weichert, Gesine Quint, Torsten Bartel, 2018-08-20 Dieser Quick Guide bietet konkrete Empfehlungen wie der Wandel zu einem nutzerzentrierten Unternehmen gelingen kann Die Autoren bringen zunächst Klarheit in den Begriffsdschungel der Usability und User Experience Welt Danach stellen sie unterschiedliche UX Reifegrade vor inklusive Check f r das eigene Unternehmen ber die Entwicklung der eigenen UX Vision geht es dann um den Kern von UX Management Welche Rahmenbedingungen sind im Unternehmen n tig damit Produkte und Services mit guter Experience entstehen Welche Rollen und Kompetenzen braucht es Wo sollte UX im Unternehmen verortet sein und was bedeutet das f r die Zusammenarbeit zwischen den Abteilungen Und Wie kann UX Management dazu beitragen die F den zusammenzuhalten und Silos aufzubrechen Aus dem InhaltBegriffskl rung User Usability User Experience und UX ManagementUX Management Framework Was geh rt dazu wirklich nutzerzentriert zu sein UX Reifegrad Check Wie bereit ist meine Organisation f r User Experience Menschen Welche Rollen spielen Teamzusammensetzung und Kompetenzen Prozesse Was wird sich ver ndern Kultur Der Einfluss der Unternehmenskultur auf den gew nschten Wandel

Handbook Of Usability Testing Buch Book Review: Unveiling the Magic of Language

In a digital era where connections and knowledge reign supreme, the enchanting power of language has are more apparent than ever. Its ability to stir emotions, provoke thought, and instigate transformation is truly remarkable. This extraordinary book, aptly titled "**Handbook Of Usability Testing Buch**," written by a highly acclaimed author, immerses readers in a captivating exploration of the significance of language and its profound effect on our existence. Throughout this critique, we shall delve to the book is central themes, evaluate its unique writing style, and assess its overall influence on its readership.

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