



Fundamentals of

Business Process Management

Martín Dumay
Marcello La Rosa
Jan Mendling
Hajo A. Reijers



Springer

Fundamentals Of Business Process Management Springer

Paul Grefen,Irene Vanderfeesten



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Fundamentals of Business Process Management Marlon Dumas, Marcello La Rosa, Jan Mendling, Hajo A. Reijers, 2018-03-23 This textbook covers the entire Business Process Management BPM lifecycle from process identification to process monitoring covering along the way process modelling analysis redesign and automation Concepts methods and tools from business management computer science and industrial engineering are blended into one comprehensive and interdisciplinary approach The presentation is illustrated using the BPMN industry standard defined by the Object Management Group and widely endorsed by practitioners and vendors worldwide In addition to explaining the relevant conceptual background the book provides dozens of examples more than 230 exercises many with solutions and numerous suggestions for further reading This second edition includes extended and completely revised chapters on process identification process discovery qualitative process analysis process redesign process automation and process monitoring A new chapter on BPM as an enterprise capability has been added which expands the scope of the book to encompass topics such as the strategic alignment and governance of BPM initiatives The textbook is the result of many years of combined teaching experience of the authors both at the undergraduate and graduate levels as well as in the context of professional training Students and professionals from both business management and computer science will benefit from the step by step style of the textbook and its focus on fundamental concepts and proven methods Lecturers will appreciate the class tested format and the additional teaching material available on the accompanying website *Handbook on Business Process Management and Digital Transformation* Paul Grefen, Irene Vanderfeesten, 2024-08-06 Many organizations are currently undertaking digital transformation to improve their business processes and better achieve their goals This Handbook provides a comprehensive overview of contemporary trends and research at the point where business process management and digital transformation meet Presenting a multidisciplinary approach it demonstrates the close link between these two fields through engagement with theory and practice **Konstruktion geschäftsprozessorientierter operativ-dispositiver Komponentenarchitekturen** Thomas Benker, 2018-05-29 *BUSINESS PROCESS MANAGEMENT* KELKAR, S. A., 2021-01-01 Business Process Management BPM is about managing all the work that is necessary for delivering an end product or service This book is well suited for teaching an academic course as a part of a final year Bachelor and Master Degree programs in ITC Management and also other related disciplines It can also be used for conducting an equivalent training programme for in house professionals Although no book can be a substitute for the wide and varied experience of an instructor this book will help the instructor to concentrate on teaching rather than worrying about creating the teaching material and assembling the student material In view of the likely differences in background of the readers some material has been placed into appendices to enable them to read on a need to know basis Besides this book in its present form is equally useful for the professionals who wish to grasp the essentials of BPM without attending a formal instructional course

KEY FEATURES Chapters are appropriately organized as per the process life cycle Written in bullet format for easy grasping
 Comprises theory and its applications systematically Emphasizes relevant deployment issues Separate chapter on
 Performance Monitoring Highly illustrative with diagrams and sketches Separate appendix on BPMS TARGET AUDIENCE
 ME Computer Science Engineering Technology MBA Information Systems MCA students *Wirtschaftsinformatik* Hans
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 Wirtschaftsinformatik **Business Process Management** Akhil Kumar, 2018-02-02 This book introduces students to
 business process management an approach that aims to align the organization s business processes with the demands of the
 marketplace Processes serve as a coordination mechanism and the aim of business process management is to improve the
 organization s effectiveness and efficiency in adapting to change and maintaining competitive advantage In Business Process
 Management Kumar argues for the value of looking at businesses as a collection of processes that cut across departments
 and for breaking down functional silos The book provides an overview of the basic concepts in this field before moving on to
 more advanced topics such as process verification flexible processes process security and evaluation resource assignment
 and social networks The book concludes with an examination of the future directions of the discipline Blending a strong
 grounding in current research with a focus on concepts and tools Business Process Management is an accessible textbook
 full of practical examples and cases that will appeal to upper level students **Proaktives ereignisgesteuertes**
Geschäftsprozessmanagement Julian Krumeich , 2018 Die Digitalisierung erm glicht feingranulare Datenstr me in

betrieblichen Abläufen zu erfassen Mittels moderner Analyseverfahren wie dem Complex Event Processing CEP können relevante Ereignismuster hieraus identifiziert und korrespondierende Maßnahmen unverzüglich initiiert werden. Vielversprechend erweist sich zukünftige Geschäftsereignisse zu prognostizierten und hierdurch eine proaktive Steuerung von Unternehmensabläufen zu realisieren. Hierzu muss eine Kombination aus CEP und prädiktiven Analysen in die operativen Entscheidungs- und Steuerungsprozesse verankert werden. Dies bedingt einen Veränderungsprozess in Unternehmen und somit die Integration in das Geschäftsprozessmanagement. Das von Julian Krumeich konstruierte Referenzmodell dient als Gestaltungsvorlage für die Realisierung eines proaktiven ereignisgesteuerten Geschäftsprozessmanagements. Das Modell umfasst Komponenten zur Modellierung von komplexen Ereignismustern sowie deren automatisierten Transformation in EPL Spezifikationen. Zudem ermöglicht ein methodisches Vorgehen Prognosepotenziale in Geschäftsprozessen zu identifizieren, um auf dieser Grundlage reaktive Prozesse durch die Einbettung proaktiver Bestandteile in proaktive Prozesse zu transformieren. Die Praxistauglichkeit des Referenzmodells wird anhand eines Anwendungsbeispiels aus der Stahlproduktion validiert und die Umsetzbarkeit durch Prototypen unterstrichen. Dieses Buch erweist sich nicht nur für Wissenschaftler von Interesse, sondern dient auch Lesern aus der Unternehmenspraxis als Impulsgeber zur Bewältigung der notwendigen Transformation ihrer Geschäftsprozesse.

Aehnlichkeitsbasierte Suche in Geschäftsprozessmodelldatenbanken Schoknecht, Andreas, 2019-01-07. The reuse of process models is a promising technique to reduce modelling effort. Yet finding similar models in large model collections is not feasible manually. A search functionality for relevant models which can be used as a template is therefore helpful. This work describes multiple techniques for finding similar process models and activities in process model repositories.

Impact of Artificial Intelligence in Business and Society Francesco Paolo Appio, Davide La Torre, Francesca Lazzeri, Hatem Masri, Francesco Schiavone, 2023-07-31. Belonging to the realm of intelligent technologies, it is increasingly accepted that artificial intelligence (AI) has evolved from being merely a development standpoint in computer science. Indeed, recent reports and academic publications show that we are clearly on the path toward pervasive AI in both business and society. Organizations must adopt AI to maintain a competitive advantage and explore opportunities for unprecedented innovation. This book focuses on understanding the wide range of opportunities as well as the spectrum of challenges AI brings in different business contexts and society at large. The book highlights novel and high quality research in data science and business analytics and examines the current and future impact of AI in business and society. The authors bridge the gap between business and technical perspectives and demonstrate the potential and actual impact on society. Embracing applied qualitative and quantitative research as well as field experiments and data analysis, the book covers a broad range of topics including but not limited to human centered AI product and process innovation, corporate governance, AI and ethics, organizational performance and entrepreneurship. This comprehensive book will be a valuable resource for researchers, academics and postgraduate students across AI technology and innovation management and a wide range of

business disciplines **Data Analytics Applied to the Mining Industry** Ali Soofastaei, 2020-11-12 Data Analytics Applied to the Mining Industry describes the key challenges facing the mining sector as it transforms into a digital industry able to fully exploit process automation remote operation centers autonomous equipment and the opportunities offered by the industrial internet of things It provides guidelines on how data needs to be collected stored and managed to enable the different advanced data analytics methods to be applied effectively in practice through use of case studies and worked examples Aimed at graduate students researchers and professionals in the industry of mining engineering this book Explains how to implement advanced data analytics through case studies and examples in mining engineering Provides approaches and methods to improve data driven decision making Explains a concise overview of the state of the art for Mining Executives and Managers Highlights and describes critical opportunity areas for mining optimization Brings experience and learning in digital transformation from adjacent sectors The Future of Management. Industry 4.0 and Digitalization Bogdan Nogalski ,2020-10-09 We believe that the world is standing on the very edge of the fastest industrial revolution ever A revolution which will rapidly increase the efficiency of many production processes Automation both mechanical and the one happening with computer processes will reduce the demand for human work and release a huge amount of time we can use for further development With this book we try to provide the reader with information about various aspects of life and the socio economic environment For this purpose we have invited authors representing the leading scientific research centers in Poland and specialists from foreign universities Piotr Bu a Bogdan Nogalski The monograph stands out from the publications related to change management in the context of entrepreneurial opportunities and flexibility of the organization The authors attempt to integrate retrospective and prognostic approaches so they not only assess the current status but also point to challenges for management science The work has been prepared by scholars whose authority in management sciences is undisputed I positively assess the empirical and methodological layer of individual chapters of the monograph Discussing the results of their scientific and research work the authors presented the determinants of management processes described from the perspective of entrepreneurial opportunities and flexibility of the organization Szymon Cyfert *Tax Law and Digitization* Michael Lang, Robert Risse, 2022-07-04 Tax tech companies are rapidly gaining ground as global tax advisory firms and are set to fundamentally change and revolutionize the way tax administrations taxpayers and their advisers interact ushering in a much more efficient and effective integration of tax services into the processes used by both taxpayers and tax authorities The distinguished contributors to this book clearly explain not only how tax law can be revised to promote digitization and speed up its implementation but also how to achieve better tax compliance and administration at a lower cost The authors cover such aspects of this veritable paradigm shift in tax management as the following how new technologies improve existing VAT GST systems uses of artificial intelligence secured certification of taxpayers electronic invoices securing real time reporting with cryptography taxing virtual currencies enhanced personal data protection fewer

opportunities to engage in aggressive tax practices competitive advantage in attracting investment work flow assessment and more opportunities for information flows and collaboration Because the perspective as to what is meant by tax compliance is already overlaid by technological pressure as indicated especially by BEPS 1.0's domestic tax law initiatives and its recommendations of newly developed options to secure full transparency of tax processes it is clear that controls and tax risk management are on the rise and that systems will become more digitized For these reasons professionals in the tax advisory industry and tax authority officials will welcome this book's sound and practical measures leading to progress and revitalization through digital transformation Supporting Higher Education 4.0 with Blockchain Grażyna

Paliwoda-Pękosz, Piotr Soja, 2023-08-18 This book explores the current and future impacts of blockchain technologies such as cryptocurrency on the education system Blockchain is a disruptive technology based on a shared distributed ledger where transactions are registered by consensus in a network of peers using cryptographic mechanisms that render the records virtually immutable and ideally enable transparency auditability and resilience What role then could it play in fostering transformative approaches such as student centred teaching and learning distributed learning environments and lifelong learning This book provides essential perspectives into blockchain applications and challenges within education and offers a broader view of blockchain technology against existing information and communication technologies used in education Spanning the effects on institutions students and the labor market these chapters offer critical reviews and analyses of current research practical first hand applications of blockchain in education and original conceptual models **Handbook**

of Research on Autopoiesis and Self-Sustaining Processes for Organizational Success Pańkowska, Małgorzata, 2021-01-29 Autopoietic systems show a remarkable property in the way they interact with their environment on the one hand building blocks and energy including information are exchanged with the environment which characterizes them as open systems on the other hand any functional mechanisms the way the system processes incorporates building blocks and responds to information are totally self determined and cannot be controlled by interventions from the environment Information systems in an organization seem to accept the autopoietic system way of development and can help managers to understand the operations of their organizations better The Handbook of Research on Autopoiesis and Self Sustaining Processes for Organizational Success is an innovative reference book that presents the meaning of autopoietic organizations for social and information science examines how autopoietic organizations are information self producing and self controlled and provides a framework for its development in modern organizations The book focuses on analyzing autopoiesis features such as self managing self sustaining self producing self regulating etc Moreover as the aforementioned characteristics receive a new interpretation in IT environments the book also includes an exploration of IT solutions that enable the development of these characteristics This book is ideal for professionals academicians researchers and students working in the field of information economics and management in various disciplines such as information and communication

sciences administrative sciences and management education computer science and information technology *Collaborative Convergence and Virtual Teamwork for Organizational Transformation* Zhao, Jingyuan, 2020-10-30 Virtual teams are work arrangements where team members are geographically dispersed and work interdependently using electronic communication media to accomplish one or more organizational tasks Over the past several decades there has been an explosive growth in organizational use of virtual teams to organize work In the competitive market virtual teams represent a growing response to the need for faster time to market low cost and rapid solutions to complex organizational problems Organizations are increasingly investing in virtual teams to enhance their performance and competitiveness However there are unsolved issues of design and implementation of collaboration technologies for virtual teams and their collaborative convergence Collaborative Convergence and Virtual Teamwork for Organizational Transformation is an innovative collection of research that analyzes and discusses successful organizational transformation that requires a holistic understanding of the issues linked to team and workplaces communication and integration technological barriers and sociocultural factors The chapters highlight topics such as collaboration technologies in virtual teamwork collaboration technologies impact on organizational transformation as well as web based tools collaborative learning tools group decision support systems workflow automation systems and more This book is ideally intended for business professionals managers and practitioners stakeholders researchers academicians and students looking for the latest research in virtual teamwork and its impact on organizational transformation **Technological Innovation: Strategy And Management** Juan Vicente Garcia Manjon, 2020-03-13 Technological Innovation Strategy and Management offers a comprehensive analysis of technological innovation management from a strategic and integrated approach The book covers the most relevant topics on the discipline of Innovation Management such as the conceptual framework for innovation and technology the study of innovation sources the strategic management of innovation and technology innovation enablers organization leadership culture human capital creativity and learning innovation outcomes product and process innovation and the evaluation and control of the innovation process It particularly highlights the role of innovation and technology to build sustainable competitive advantages The book references the most relevant and updated research work in this realm This can be helpful for researchers scholars and practitioners who want to have an updated guide on the state of the art technological innovation management Business Process Modeling, Simulation and Design Manuel Laguna, Johan Marklund, 2018-12-07 Business Process Modeling Simulation and Design Third Edition provides students with a comprehensive coverage of a range of analytical tools used to model analyze understand and ultimately design business processes The new edition of this very successful textbook includes a wide range of approaches such as graphical flowcharting tools cycle time and capacity analyses queuing models discrete event simulation simulation optimization and data mining for process analytics While most textbooks on business process management either focus on the intricacies of computer simulation or managerial aspects of business processes this textbook

does both. It presents the tools to design business processes and management techniques on operating them efficiently. The book focuses on the use of discrete event simulation as the main tool for analyzing, modeling, and designing effective business processes. The integration of graphic user friendly simulation software enables a systematic approach to create optimal designs.

Airport Baggage Handling Systems Brahim Rekiek, 2023-10-19. The competition between airports demands higher quality services to satisfy passengers. A Baggage Handling System (BHS) serves functions such as baggage sorting, screening, and storage. A successful BHS means bags move between areas as travellers do. Handlers load, unload, and transfer them between the airport's areas. Automation can save money and bring safety and operational benefits. Warehouses, as well as the automotive industry, are more advanced technologically in comparison to the airport, and especially the baggage handling business. The concept of the Baggage Factory (BF) is an approach based on Industry 4.0 that simplifies the processes from the moment passengers drop off their bags at check-in till the destination chutes, carousels, and so forth.

Airport Baggage Handling Systems Using the Baggage Factory Approach to Support AI Optimisation Decisions and Design Processes introduces the features of the BF concept and presents how BHS designers can use AI technology to tackle many BHS problems and concerns. The book bridges the gap between airport BHS designers and experts in AI and optimisation. It describes in detail the field of baggage handling using algorithms for sorting bags or optimising the flow. The way the systems are designed is discussed, and a behind-the-scenes look at the BHS industry and how it affects the daily lives of travellers is presented. International and multidisciplinary in approach, this book is an ideal resource for practitioners, students, and researchers involved in the air transportation industry.

Tourism Systems Engineering Layout and Design: Artificial Intelligence, Assembly Automation, and Logistics fields Application Development and Design: Concepts, Methodologies, Tools, and Applications Management Association, Information Resources, 2017-08-11. Advancements in technology have allowed for the creation of new tools and innovations that can improve different aspects of life. These applications can be utilized across different technological platforms.

Application Development and Design: Concepts, Methodologies, Tools, and Applications is a comprehensive reference source for the latest scholarly material on trends, techniques, and uses of various technology applications and examines the benefits and challenges of these computational developments. Highlighting a range of pertinent topics such as software design, mobile applications, and web applications, this multi-volume book is ideally designed for researchers, academics, engineers, professionals, students, and practitioners interested in emerging technology applications.

Research and Evidence in Software Engineering Varun Gupta, Chetna Gupta, 2021-06-15. *Research and Evidence in Software Engineering: From Empirical Studies to Open Source Artifacts* introduces advanced software engineering to software engineers, scientists, postdoctoral researchers, academicians, software consultants, management executives, doctoral students, and advanced level postgraduate computer science students. This book contains research articles addressing numerous software engineering research challenges associated with various software

development related activities including programming testing measurements human factors social software engineering specification quality program analysis software project management and more It provides relevant theoretical frameworks empirical research findings and evaluated solutions addressing the research challenges associated with the above mentioned software engineering activities To foster collaboration among the software engineering research community this book also reports datasets acquired systematically through scientific methods and related to various software engineering aspects that are valuable to the research community These datasets will allow other researchers to use them in their research thus improving the quality of overall research The knowledge disseminated by the research studies contained in the book will hopefully motivate other researchers to further innovation in the way software development happens in real practice

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