



Robotic Process Automation Rpa Within Danske Bank

Philipp Zeyen



Robotic Process Automation Rpa Within Danske Bank :

Lin transformacija i digitalizacija privrede Srbije Dragoslav Slović, Dragana Stojanović, 2019-11-27 Skup privrednika i naučnika SPIN je naučni i stručni skup koji od 2003 godine organizuje Centar za operacioni menadžment Fakulteta organizacionih nauka Univerziteta u Beogradu. Pokretač Skupa je bio dr Zoran Radojević. Od 2009 godine Skup se organizuje svake druge godine a nekoliko skupova je organizovano u saradnji sa Privrednom komorom Srbije. Tema XII Skupa privrednika i naučnika je Lin transformacija i digitalizacija privrede Srbije koja objedinjuje dve oblasti koje su značajne za razvoj privrede jedne zemlje u savremenim uslovima poslovanja. Prva oblast se odnosi na lin pristup kao dominantnu proizvodnu paradigmu u svetu i usmerena je na stvaranje vrednosti za korisnika kroz eliminaciju svih vrsta rasipanja u proizvodnim ili neproizvodnim procesima. Lin proizvodnja je nastala u Tojoti tokom XX veka i njena glavna karakteristika je kontinualno unapređivanje procesa kroz neprekidan zajednički rad svih zaposlenih u preduzeću kako bi se putem timskog rada na projektima unapređuje u relativno kratkom roku i uz niske troškove eliminisala rasipanja i bolje koristili ograničeni resursi. Druga oblast se tiče primene savremenih digitalnih trendova u poslovanju: internet inteligentnih uređaja, veštačka inteligencija i masovno učenje, cloud platforme, blockchain tehnologije i automatizacija proizvodnih i poslovnih procesa i mogućnostima za unapređivanje efektivnosti i efikasnosti stvaranja i isporuke proizvoda ili usluga korisnicima kroz integraciju digitalnih tehnologija u operacioni menadžment. Integracija ove dve oblasti je značajna iz nekoliko razloga. Prvo, lin pristup promovira unapređivanje kroz oslanjanje na sopstveno znanje i postojeće resurse, što ga čini pogodnim za primenu u privredi Srbije koja se bori sa konstantnim nedostatkom resursa. Drugo, lin transformacija omogućava stvaranje zdravih osnova za kasniju digitalizaciju privrede. I konačno, digitalizacija treba da omogući privredi Srbije da postane i ostane konkurentna na globalnom tržištu. Kao i svake godine, osnovni cilj XII Skupa privrednika i naučnika SPIN 19 je okupljanje predstavnika akademske zajednice i privrede kako bi razmenili znanja i iskustva i doprineli razvoju privrede Srbije. Treba napomenuti da se XII Skup privrednika i naučnika SPIN 19 održava u godini u kojoj Fakultet organizacionih nauka slavi značajan jubilej: 50 godina od osnivanja Fakulteta. U 50 godina postojanja Fakultet organizacionih nauka je prepoznat kao institucija od autoriteta u polju lin pristupa i razvoju digitalnih tehnologija kao i njihovoj primeni u poslovnom svetu, zahvaljujući kontinuiranom razvoju teorije i prakse u posmatranoj oblasti.

Proceedings of the 2022 3rd International Conference on Big Data Economy and Information Management (BDEIM 2022) Seifedine Kadry, Yingchen Yan, Junjie Xia, 2023-03-29. This is an open access book. 2022 3rd International Conference on Big Data Economy and Information Management BDEIM 2022 will be held from December 2 to 3 in Zhengzhou, China. The conference is co-hosted by Henan University, Henan Academy of Sciences and Henan Association for Science and Technology. It dedicates to create a platform for academic communications between specialists and scholars in the fields of Big Data Economy and Information Management. The conference will create a path to establish a research relation for the authors and listeners with opportunities for collaboration and networking among the

universities and institutions for promoting research and developing technologies

Advancements in Intelligent Process Automation Thangam, Dhanabalan, 2024-10-01 In the current fast paced business environment organizations face the challenge of improving operational efficiency and driving innovation while dealing with complex technological landscapes Many organizations require assistance exploiting intelligent process automation s full potential IPA This is often due to a need for more comprehensive understanding or clear implementation strategies As a result they need to help their workflows optimize resources and adapt effectively to changing market demands Advancements in Intelligent Process Automation bridges this gap by providing a holistic view of IPA encompassing RPA AI and ML among other key technologies Through real world case studies strategic guidelines and interdisciplinary perspectives the book offers actionable insights that are not just theoretical but practical and implementable This ensures that organizations seeking to implement IPA can do so seamlessly without feeling overwhelmed or unsure Addressing ethical and regulatory considerations ensures responsible AI practices and compliance fostering a sustainable approach to automation

Beyond Fintech Bernardo Nicoletti, 2022-04-11 Enterprise management theories about the so called bionic organization currently face a significant funding gap Bionic theories have been mainly applied to enterprise lifecycle because of the presence of similarities between economic organizations and organisms The digital transformation has offered advancements in the bionics research field which enable us to discuss bionic organizations for the first time as business realities in which humans and machines especially robotic process automation systems and artificial intelligence tools cooperate in executing operations This book determines how a bionic organization can be defined and what are its fundamental elements in the case of banking Specifically it investigates the two pillars of bionic enterprise which are technology and humans as well as the core objectives and outcomes In order to provide an exhaustive overview the book proposes a new conceptualization of the business model of a bionic organization on the basis of the Business Model Canvas framework Ultimately the study of bionic organizations is aimed to discover also how they evolved in the post pandemic phase as a result of the disruptive events generated by the spread of the pandemic The research on the book has been conducted through a qualitative and descriptive methodology with the intent to build further knowledge about the topic starting from the information available in literature To provide actual evidence of the reality of bionic financial services the book includes case studies The organizations observed in the study have been selected since they present some of the key traits identified by the bionic enterprise theory The book demonstrates that bionic enterprise theory can be further enriched with the conceptualization of a bionic business model in which the paradigm of collaboration between humans and machines is a recurring element

Risk Modeling Terisa Roberts, Stephen J. Tonna, 2022-09-20 A wide ranging overview of the use of machine learning and AI techniques in financial risk management including practical advice for implementation Risk Modeling Practical Applications of Artificial Intelligence Machine Learning and Deep Learning introduces readers to the use of innovative AI technologies for forecasting and evaluating financial risks Providing

up to date coverage of the practical application of current modelling techniques in risk management this real world guide also explores new opportunities and challenges associated with implementing machine learning and artificial intelligence AI into the risk management process Authors Terisa Roberts and Stephen Tonna provide readers with a clear understanding about the strengths and weaknesses of machine learning and AI while explaining how they can be applied to both everyday risk management problems and to evaluate the financial impact of extreme events such as global pandemics and changes in climate Throughout the text the authors clarify misconceptions about the use of machine learning and AI techniques using clear explanations while offering step by step advice for implementing the technologies into an organization s risk management model governance framework This authoritative volume Highlights the use of machine learning and AI in identifying procedures for avoiding or minimizing financial risk Discusses practical tools for assessing bias and interpretability of resultant models developed with machine learning algorithms and techniques Covers the basic principles and nuances of feature engineering and common machine learning algorithms Illustrates how risk modeling is incorporating machine learning and AI techniques to rapidly consume complex data and address current gaps in the end to end modelling lifecycle Explains how proprietary software and open source languages can be combined to deliver the best of both worlds for risk models and risk practitioners Risk Modeling Practical Applications of Artificial Intelligence Machine Learning and Deep Learning is an invaluable guide for CEOs CROs CFOs risk managers business managers and other professionals working in risk management

The AI Advantage Thomas H. Davenport, 2019-08-06 Cutting through the hype a practical guide to using artificial intelligence for business benefits and competitive advantage In The AI Advantage Thomas Davenport offers a guide to using artificial intelligence in business He describes what technologies are available and how companies can use them for business benefits and competitive advantage He cuts through the hype of the AI craze remember when it seemed plausible that IBM s Watson could cure cancer to explain how businesses can put artificial intelligence to work now in the real world His key recommendation don t go for the moonshot curing cancer or synthesizing all investment knowledge look for the low hanging fruit to make your company more efficient Davenport explains that the business value AI offers is solid rather than sexy or splashy AI will improve products and processes and make decisions better informed important but largely invisible tasks AI technologies won t replace human workers but augment their capabilities with smart machines to work alongside smart people AI can automate structured and repetitive work provide extensive analysis of data through machine learning analytics on steroids and engage with customers and employees via chatbots and intelligent agents Companies should experiment with these technologies and develop their own expertise Davenport describes the major AI technologies and explains how they are being used reports on the AI work done by large commercial enterprises like Amazon and Google and outlines strategies and steps to becoming a cognitive corporation This book provides an invaluable guide to the real world future of business AI A book in the Management on the Cutting Edge series published in cooperation with MIT

Sloan Management Review *Proceedings of Eighth International Congress on Information and Communication Technology*
Xin-She Yang, R. Simon Sherratt, Nilanjan Dey, Amit Joshi, 2023-08-31 This book gathers selected high quality research papers presented at the Eighth International Congress on Information and Communication Technology held at Brunel University London on 20-23 February 2023. It discusses emerging topics pertaining to information and communication technology (ICT) for managerial applications e.g. governance e.g. agriculture e.g. education and computing technologies the Internet of Things (IoT) and e-mining. Written by respected experts and researchers working on ICT, the book offers a valuable asset for young researchers involved in advanced studies. The work is presented in four volumes.

Robotic Process Automation (RPA) in the Financial Sector Mario Smeets, Ralph Erhard, Thomas Kaußler, 2021-07-29 Dieses Buch bringt Ihnen die Robotic Process Automation in der Finanzwirtschaft näher. In der Finanzbranche ist das Thema Prozessautomatisierung seit Jahren nicht mehr wegzudenken. Doch wie setzt man solche Veränderungen im Rahmen des Changemanagements erfolgreich und effizient um? Das Buch *Robotic Process Automation in der Finanzwirtschaft* zeigt es Ihnen. Im Fokus steht der recht junge RPA-Ansatz aus der Intelligent Automation. Dabei imitieren Roboter das menschliche Handeln. Die Eingabe von Befehlen erfolgt direkt über die Oberfläche. So gehen tiefgreifende Softwareveränderungen der Vergangenheit an. Im Zuge dessen klärt dieses Buch u.a. folgende Fragen bezüglich der Robotic Process Automation in der Finanzwirtschaft: Was ist RPA überhaupt? Welche Vorteile bringt diese Technologie mit sich? Welche Erfolgsfaktoren tragen zu einer optimalen RPA-Implementierung bei? Wie sieht ein mögliches RPA-Kompetenzcenter aus? Welche Anwendungsbereiche für RPA gibt es? Eine Leseempfehlung für ein breites Zielpublikum. Daneben beschreiben sich die Autoren nicht nur mit dem Ist-Zustand der Robotic Process Automation. Zudem erhalten Sie einen Ausblick auf die zukünftige Entwicklung dieser Software-Lösung. Durch den hohen Praxisbezug ist das Buch speziell für folgende Zielgruppen eine lesenswerte Empfehlung: Verantwortliche für die Implementierung von Prozessen oder Technologien im IT-Bereich, RPA-Anwender und Personen, die sich dafür interessieren. Erfahrene Experten und Praktiker, die branchenübergreifend mit RPA vertraut sind.

Robotic Process Automation. Automatisierungspotenziale für Banken Philipp Zeyen, 2022-08-20 *Applying Robotic Process Automation in the Banking Industry* Yucun Wang (Researcher in management science), 2021 In recent years Robotic Process Automation (RPA) has attracted much attention. With predetermined programs it can execute tasks that are rule-based, high information and repetitive. Nowadays RPA is used in many areas such as finance, manufacturing, accounting, retail and supply chains to save time and improve efficiency. However, RPA is seldom used in banking. This thesis conducts a comprehensive analysis of RPA technology, proposing practical suggestions for applying RPA in banking scenarios. The study introduces the concepts, characteristics and industry status of RPA and presents a case study of a bank integrating RPA. This case study quantifies the cost reduction and efficiency promotion for a particular bank. In addition to the potential benefits, the study also highlights risks and challenges of adopting the RPA technology and proposes efficient methods to mitigate them. Based on the analysis and extensive literature review

this study develops a 5 Step RPA Application Model and introduces three sourcing modes for RPA adoption in the banking industry Finally some directions for future research are presented *Robotic Process Automation (RPA) in der Finanzwirtschaft* Mario Smeets,Ralph Erhard,Thomas Kaussler,2023 Robotic Process Automation in Use Mario Richard Smeets,Andreas Freßmann,Ralf Jürgen Ostendorf,2024-11-12 For some years now the automation of any number of processes and process steps using RPA technology has been keeping the financial sector busy It has now become an integral part of everyday life in many business areas How does the technology work who is responsible and what are the risks of using it in your own bank This book answers these and many related questions about RPA which are asked in particular by internal and external auditors but also by decision makers In addition to an introduction to the technology and its classification in a broad strategic context the topic of the correct auditing and assessment of the technology is discussed

RPA & KI im Retail Banking. Auswirkungen auf die Distributionspolitik und Mitarbeiter von Genossenschaftsbanken ,2023-07-10 Bachelorarbeit aus dem Jahr 2022 im Fachbereich BWL Bank B rse Versicherung Note 1 6 Akademie Deutscher Genossenschaften ADG e V Sprache Deutsch Abstract Die Distributionspolitik ist seit je her das wichtigste absatzpolitische Instrument von Kreditinstituten da distributionspolitische Ma nahmen und Entscheidungen oft als Grundsatzbeschl sse gelten Au erdem bestimmt die Distributionspolitik das Absatz und Kundenpotenzial und hat somit direkten Einfluss auf die Kosten und Gewinne eines Kreditinstituts Aufgrund der Bedeutsamkeit der Distributionspolitik ist es daher f r Kreditinstitute entscheidend jene stets weiterzuentwickeln und an ver nderte Rahmenbedingungen anzupassen denn die Digitalisierung hat einen enormen Einfluss auf alle Bereiche der Distributionspolitik Automatisierungen wie z B durch Robotic Process Automation oder K nstliche Intelligenz ver ndern die Arbeitswelt Durch sie k nnen enorme Effizienzsteigerungen gelingen und sie k nnen dazu beitragen dass die Kundenzufriedenheit steigt Allerdings werden dadurch in Zukunft auch viele Arbeitspl tze wegfallen da die Arbeiten von RPA oder KI erledigt werden Andererseits werden zunehmend Mitarbeiter mit digitalem Know how gesucht bspw um die Technologien in die bestehenden Informationstechnologie Systeme zu integrieren sie weiterzuentwickeln oder sie zu berwachen **Robotic Process**

Automation Im Einsatz Mario Richard Smeets,Ralf Jürgen Ostendorf,Andreas Freßmann,2023-08-18 Seit einigen Jahren besch ftigt die Automatisierung beliebiger Prozesse und Prozessschritte mit der RPA Technologie die Finanzwirtschaft Mittlerweile aus dem Alltag vieler sachbearbeitenden Bereiche nicht mehr wegzudenken Wie funktioniert die Technologie wer tr gt die Verantwortung und was sind die Risiken eines Einsatzes in der eigenen Bank Das Buch beantwortet diese und viele verwandte Fragen zu RPA die sich insbesondere interne und externe Pr fer aber auch Entscheider stellen Neben einer Einf hrung in die Technologie und der Einordnung in einen weitgefassten strategischen Kontext wird insbesondere die Thematik der richtigen Pr fung und Beurteilung der Technologie diskutiert **Robotic Process Automation (RPA) - Digitization and Automation of Processes** Christian Langmann,Daniel Turi,2023-01-16 This book provides a practice

oriented overview of the necessary prerequisites the mode of operation and the individual steps for the successful introduction of Robotic Process Automation RPA In addition to theoretical basics practical examples from controlling and accounting illustrate the enormous potential of this technology **Robotic Process Automation (RPA) - Digitalisierung und Automatisierung von Prozessen** Christian Langmann, Daniel Turi, 2020-02-19 Das vorliegende Buch gibt einen praxisorientierten Überblick über die notwendigen Voraussetzungen die Funktionsweise sowie die einzelnen Schritte für die erfolgreiche Einführung von Robotic Process Automation RPA Neben theoretischen Grundlagen verdeutlichen Umsetzungsbeispiele aus der Praxis aus Controlling und Rechnungswesen das enorme Potenzial dieser Technologie

Robotic Process Automation (RPA) in der Logistik Jan Krakau, Carsten Feldmann, 2023-06-19 Robotic Process Automation RPA bezeichnet Software Roboter Bots die sich wiederholende regelbasierte Aufgaben in einem Geschäftsprozess automatisieren Dieses Buch beschreibt Anwendungsbereiche für RPA in der Logistik und ein Vorgehensmodell zur Implementierung von Bots in Logistikprozessen Es beantwortet die Fragen Was sind geeignete Anwendungsfälle für RPA in der Logistik Welche Kriterien unterstützen die Auswahl geeigneter Prozesse Und wie sollte ein Einführungsleitfaden gestaltet sein um ein Implementierungsprojekt unter Berücksichtigung kritischer Erfolgsfaktoren systematisch zu unterstützen Das Buch ist das Ergebnis eines anwendungsorientierten Forschungsprojekts zur automatisierten Ausfuhranmeldung zollpflichtiger Exportware Es richtet sich gleichermaßen an Praktiker Studierende und Wissenschaftler Die Autoren Jan Krakau ist Berater für Supply Chain Management und Einkauf bei H V E L E R H O L Z M A N N C O N S U L T I N G Er ist Absolvent des Masterstudiengangs Logistik der Münster School of Business an der FH Münster und war zudem als wissenschaftlicher Mitarbeiter mit dem Forschungsschwerpunkt Prozessautomatisierung am IPD der FH Münster tätig Prof Dr Carsten Feldmann ist Professor für Geschäftsprozessmanagement an der Münster School of Business und Gründungsvorstand des Instituts für Prozessmanagement und Digitale Transformation IPD an der FH Münster Der Autor zahlreicher Fachpublikationen unterstützt Unternehmen bei der digitalen Transformation als Berater und Trainer Zuvor war er bei einem internationalen Technologiekonzern als Direktor Worldwide Manufacturing Coordination als Werksleiter und Logistiker sowie bei einem IT Beratungsunternehmen tätig *Robotic Process Automation* Christina Koch, Stephen Fedtke, 2020-05-19 Sie planen Robotic Process Automation RPA im Unternehmen einzuführen und ihre administrativen Prozesse ins digitale Zeitalter zu überführen Dieser pragmatische Ratgeber bietet Ihnen praxisgerecht komprimiert und auf den Punkt zusammengefasst Erfahrungen aus deutschen Unternehmen Neben der Erläuterung der Vorteile und notwendigen Schritte zur Einführung der innovativen RPA Technologie werden mögliche Anwendungsfelder näher beleuchtet Worauf muss man bei der Implementierung und dem Betrieb achten welche Stolpersteine gilt es zu umgehen wie setzt man den ersten Software Robot um und was ist notwendig für einen flächendeckenden störungsfreien Einsatz Wie bringt man die eigene Mitarbeiterbelegschaft und die Gremien hinter sein Vorhaben Welchen Compliance und Sicherheitsanforderungen muss RPA genügen All diese Fragestellungen werden in

diesem Buch mit Beispielen Checklisten und Illustrationen praxisnah beantwortet **Robotic Process Automation. Die Betrachtung des Anwendungsbereichs im Meldewesen sowie eine Analyse der Stärken, Schwächen, Chancen und Risiken** Patrick Hohmann, 2019-09-17 Studienarbeit aus dem Jahr 2019 im Fachbereich BWL Sonstiges FOM Hochschule für Oekonomie Management gemeinnützige GmbH Frankfurt für Fachhochschule Sprache Deutsch Abstract Die Digitalisierung der Arbeitswelt oder auch Arbeit 4.0 genannt ist einer der Megatrends des 21. Jahrhunderts. Das Thema hat nicht nur in wirtschaftswissenschaftliche und technologische Bereiche Einzug erhalten, sondern war unter anderem auch eines der zentralen Themen im deutschen Bundestagswahlkampf im Jahr 2017 mit dem Motto Digital First. Zu den relevanten Technologien des Themas zählen zum Beispiel auch Robotik, Software und künstliche Intelligenz. Eine Kombination aus den drei Gebieten bietet die sog. Robotic Process Automation (RPA) an. Diese Technologie wird immer stärker von Unternehmen aller Branchen nachgefragt und eingesetzt, um beispielsweise die Prozesseffizienz zu steigern. Auch für Banken, Versicherer und Finanzdienstleister ist sowohl die Prozesseffizienz als auch die Automatisierung von Prozessen im Meldewesen ein sehr großes Thema, da in diesem Bereich zum einen viele wiederkehrende, standardisierte, regelbasierte und zeitaufwendige Prozesse ablaufen. Zum anderen steigen die regulatorischen Anforderungen stetig, wodurch die Datenbermittlung immer detaillierter und granularer erfolgen muss. Es stellt sich also die Frage, ob und wie der Faktor Mensch sowie die Prozesse innerhalb eines Unternehmens durch den Einsatz dieser Technologie nutzenbringend unterstützt werden können. Für wen eignet sich RPA? Was muss ein Unternehmen berücksichtigen? Welche Alternativen gibt es, um die Prozesse innerhalb eines Unternehmens zu automatisieren und gleichzeitig effizienter zu gestalten? **Robotic Process Automation Projects** Nandan Mullakara, Arun Kumar Asokan, 2020-05-26 Learn RPA by building business solutions such as ERP and CRM automation software, robots, and intelligent process automation from scratch. Key Features: Use popular RPA tools: Automation Anywhere A2019 and UiPath for real-world task automation. Build automation solutions for domains such as System Administration, Finance, HR, Supply Chain, and Customer Relations. Extend your RPA capabilities by implementing intelligent process automation with APIs and AI. Book Description: Robotic Process Automation helps businesses to automate monotonous tasks that can be performed by machines. This project-based guide will help you progress through easy to more advanced RPA projects. You will learn the principles of RPA and how to architect solutions to meet the demands of business automation along with exploring the most popular RPA tools: UiPath and Automation Anywhere. In the first part, you will learn how to use UiPath by building a simple helpdesk ticket system. You will then automate CRM systems by integrating Excel data with UiPath. After this, the book will guide you through building an AI-based social media moderator using Google Cloud Vision API. In the second part, you will learn about Automation Anywhere's latest Cloud RPA platform A2019 by creating projects such as an automated ERP administration system, an AI bot for order and invoice processing, and an automated emergency notification system for employees. Later, you will get hands-on with advanced RPA tasks such as invoking APIs before covering complex

concepts such as Artificial Intelligence AI and machine learning in automation to take your understanding of RPA to the next level By the end of the book you ll have a solid foundation in RPA with experience in building real world projects What you will learnExplore RPA principles techniques and tools using an example driven approachUnderstand the basics of UiPath by building a helpdesk ticket generation systemAutomate read and write operations from Excel in a CRM system using UiPathBuild an AI based social media moderator platform using Google Cloud Vision API with UiPathExplore how to use Automation Anywhere by building a simple sales order processing systemBuild an automated employee emergency reporting system using Automation AnywhereTest your knowledge of building an automated workflow through fun exercisesWho this book is for This RPA book is for enterprise application developers software developers business analysts or any professional who wants to implement RPA across various domains of the business The book assumes some understanding of enterprise systems Computer programming experience will also be beneficial

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Robotic Process Automation Rpa Within Danske Bank Introduction

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