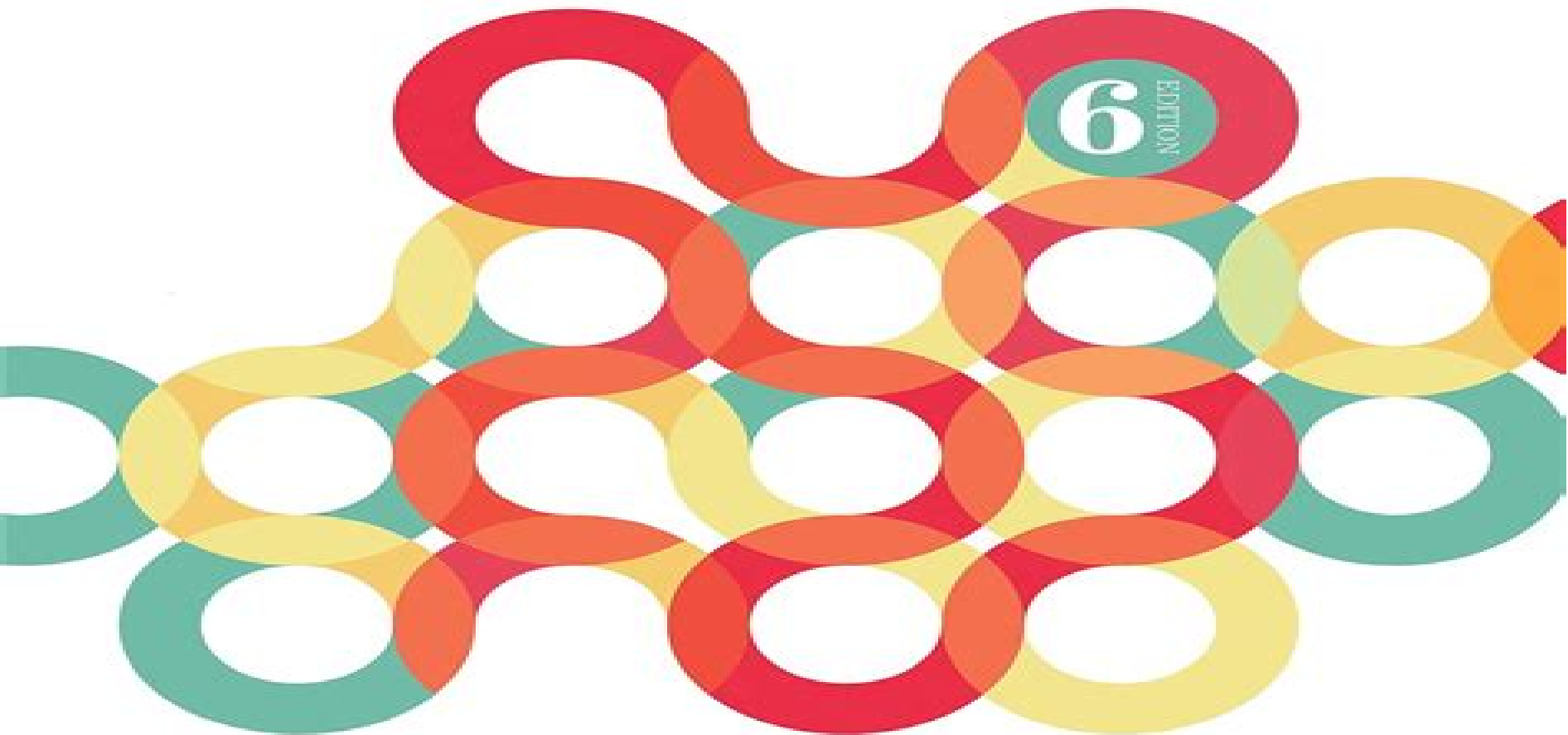


# DESIGNING *and* MANAGING PROGRAMS

An Effectiveness-Based Approach



Peter M. Kettner ◊ Robert M. Moroney ◊ Lawrence L. Martin



# Designing And Managing Programs An Effectiveness Based Approach

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## **Designing And Managing Programs An Effectiveness Based Approach:**

Designing and Managing Programs Peter M. Kettner, Robert M. Moroney, Lawrence L. Martin, 2016-01-19 The Fifth Edition of the classic *Designing and Managing Programs* for human services helps readers grasp the meaning and significance of measuring performance and evaluating outcomes The authors all leaders in the field incorporate the principles of effectiveness based planning as they address the steps of designing implementing and evaluating a human services program at the local agency level Meaningful examples at every stage of the process from problem analysis and needs assessment to evaluating effectiveness and calculating costs enhance reader understanding of how concepts are implemented in the real world *Designing and Managing Programs: An Effectiveness-Based Approach* Peter M. Kettner, Robert M. Moroney, Lawrence L. Martin, 2012-03 *Designing and Managing Programs An Effectiveness Based Approach* Fourth Edition is an updated version of THE classic book on program planning design and implementation This new edition is written in a deliberate manner designed to help students logically follow the program planning process Students will learn to track one phase to the next resulting in a solid understanding of the issues of internal consistency and planning integrity The book s format guides students from problem analysis through evaluation enabling them to apply these concepts to their own program plans Designing and Managing Programs Peter M. Kettner, Robert M. Moroney, Lawrence L. Martin, 2022-09-30 This classic text for social work and human services helps readers grasp the meaning and significance of measuring performance and evaluating outcomes Hands on and practical *Designing and Managing Programs* incorporates the principles of effectiveness based planning as it addresses the steps of designing implementing and evaluating a human services program at the local agency level Written by leaders in the field it guides students through the process from beginning to end Meaningful examples from problem analysis and needs assessment to evaluating effectiveness and calculating costs enhance reader understanding of how concepts are implemented in the real world The Sixth Edition contains new examples and references and updates based on changes to federal regulations An instructor website includes essay questions PowerPoint slides and suggested assignments designed by the authors **Effectively Managing and Leading Human Service Organizations** Ralph Brody, Murali Nair, 2013-11-21 Now in its Fourth Edition *Effectively Managing and Leading Human Service Organizations* continues to provide invaluable creative ideas for achieving managerial success Authors Ralph Brody and Murali Nair dissect and diagnose common workplace dilemmas offering current and future managers the skills to implement positive changes in organizations large and small Easy to read this book connects a conceptual framework and essential managerial practices with hundreds of real life examples and case studies of applied managerial skills in organizational settings *Strategic Leadership and Management in Nonprofit Organizations* Martha Golensky, Mark Hager, 2020-01-28 Nonprofit organizations need smart informed managers This comprehensive introductory textbook aims to expose students to the range of responsibilities expected from modern nonprofit organizations and their

boards executive management frontline staff and community volunteers Section 1 focuses on the characteristics of a nonprofit organization with an explanation of the specific attributes of both charitable and member serving nonprofits It considers the historical development of the nonprofit sector as a whole and of the human services subsector in particular culminating with a review of the political and economic climate in which nonprofits operate Section 2 considers theories of leadership The multiple roles of the nonprofit professional leader are delineated to recognize that the same person may serve as manager and administrator motivated by different priorities when functioning in each capacity Ethical issues are also considered along with the theoretical and practical aspects of decision making and the relationship between organizational culture and organizational change Sections 3 and 4 address the specific skills of the nonprofit leader involved in securing material resources and managing human resources respectively The book concludes with a focus on the role of volunteers and the need for organizations to provide them good experiences if they want volunteers to keep coming back Featuring an extended case study this book is a useful guide for students and professionals new to the workplace on topics such as successfully managing change strengthening programs nurturing a dynamic board of directors diversifying revenues and building a strong committed staff and volunteer corps

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services management available today this second edition includes 24 chapters authored by distinguished practitioners and scholars in human services management 10 that are entirely new and 14 that have been extensively revised The Handbook is accompanied by an Instructor s Manual      *Understanding Your Social Agency* Armand Lauffer,2010-11-16 Provides readers with an array of lenses for looking at a social agency from the outside in and from the inside out This highly accessible text takes into account the organizational dynamics that readers are likely to have experienced and provides them with the conceptual tools for reassessing their understanding and considering how to act on their new insights Renowned scholar Armand Lauffer shows readers how to apply organizational theories to challenges they confront at work and to uncover other challenges they may not yet be aware of      *Juvenile Justice* ,2004      *Health Program Planning and Evaluation* L. Michele Issel,Rebecca Wells,2017-08-04 Health Program Planning and Evaluation Fourth Edition carefully walks the reader through the process for developing implementing and evaluating successful community health promotion programs Featuring reader friendly accessible language and practical tools and concepts this outstanding resource prepares students and professionals to become savvy consumers of evaluation reports and prudent users of evaluation consultants      **Encyclopedia of Social Work** ,1965      *Research for Effective Social Work Practice* Judy L. Krysik,2018-04-09 In this book and companion website you will find A practice oriented description of qualitative and quantitative research methods that engages rather than intimidates students Illustrations of real life research and evaluation from different levels of social work practice encompassing many populations Attention to the ethics and politics of research at each phase of the process from the identification of an issue through reporting findings Exercises that provide hands on learning opportunities in research and evaluation A historical strengths based perspective on research and evaluation in social work that teaches empowerment and professionalism Six in depth interactive easy to access cases that include data in SPSS and Excel A wealth of instructor only resources available at [www.routledgesw.com](http://www.routledgesw.com) research including sample syllabi links multiple choice and free response test items all linked to current EPAS standards and PowerPoint presentations      *Integrative Practice in and for Larger Systems* Harold E. Briggs,Verlea G. Briggs,Adam C. Briggs,2019-07-02 Successful integrative practice begins at the nexus of intrapersonal and interpersonal levels of macro practice and requires a nuanced sensitivity to both Integrative Practice in and for Larger Systems guides readers through the development of a cohesive practice model to transform the management of community agencies Specifically the new model emphasizes accountability and awareness to the covert aspects of organizational culture and politics that underwrite effective service delivery The book also addresses a broad scope of issues that require thoughtful consideration including policy evaluations interagency community based practice innovation implementation across larger systems direct service program management and program and organization development Written from the vantage point of administering and managing community agency based practice using evidence informed approaches the text is an essential resource for students seeking to learn both agency and interagency management

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